

LIMITED WARRANTY POLICY

Zenstar USB GPS

ZENSTAR agrees to repair any faulty Zenstar GPS unit that has been under normal use, subject to the following terms and conditions.

WARRANTY PERIOD

For the period of 12 months from the date of original retail purchase from an authorized dealer, ZENSTAR warrants any Zenstar GPS that fails to function properly under normal use due to manufacturing defect and will be repaired without charge, excluding shipping costs.

LIMITATIONS

This warranty shall not apply to, or include any of the following;

- a) Repair or replacement required not as a result of defects in material or workmanship of the Manufacturer but as a result of (i) accident, (ii) misuse or abuse, (iii) repairs improperly performed or replacement parts improperly installed by any person other than ZENSTAR personal, or (iv) modification.
- b) Any expense relative to transportation to and from an authorized Zenstar Dealer or the Distributor.
- c) Any consequential, indirect or incidental loss or damage, such as loss of use, inconvenience or commercial loss.

HOW TO PROCEED WITH A WARRANTY REPAIR.

If initial activation of the GPS can not be established contact Zenstar at 1-250-740-1184. If determined by ZENSTAR that Zenstar GPS does not function correctly on initial setup, an exchange can be done through the reseller where the unit was purchased up to 30 days from date on the receipt. If after 30 days, the Zenstar GPS malfunctions, contact ZENSTAR by phone at 1-250-740-1184 or online at www.zenstargps.com for warranty repair instructions.